

Website Testing Checklist

I. Functionality Testing:

- | | | |
|--|-----|-------------------------------------|
| a) Links/URL testing: | | |
| 1. Check all external links | | <input checked="" type="checkbox"/> |
| 2. Check all mail links | N/A | <input type="checkbox"/> |
| 3. Check for broken links | | <input checked="" type="checkbox"/> |
| b) Forms testing: | | |
| 1. In form consistent? | N/A | <input type="checkbox"/> |
| 2. Does it include all required input and output controls? | N/A | <input type="checkbox"/> |
| 3. Does form field validation work correctly? | N/A | <input type="checkbox"/> |
| 4. Test optional or mandatory fields to make sure that they behave correctly. | N/A | <input type="checkbox"/> |
| c) Code validation testing: | | |
| 1. Validate HTML | | <input checked="" type="checkbox"/> |
| 2. Validate CSS | | <input checked="" type="checkbox"/> |
| d) Test error messages | | |
| 1. Make sure that any error messages are clear and are displayed appropriately. | | <input checked="" type="checkbox"/> |
| e) Test Database integrity | | |
| g) Test Cookies/Session Management (if they are used): | | <input checked="" type="checkbox"/> |
| 1. Test for security vulnerabilities | | |
| h) Client-side Testing: | | |
| 1. Test the temporary Internet files on the client side system to make sure if any sensitive data (like password, credit card number etc) is being stored in the client system without being encrypted or in an unsecured way. | N/A | <input type="checkbox"/> |

II. Performance Testing:

- a) Test response time between request and reply.
- b) Test amount of load/stress the site is able to sustain.
- c) Record baseline performance tests (for future comparison)

Notes:

Response time was 18ms.

III. Connection Speed Testing:

- a) Test site over various networks.
 - 1. Dial-up
 - 2. DSL-Variou Speeds
 - 3. Cable
 - 4. LAN/Satellite/Other

IV. Web Usability Testing:

- a) Ease of learning (How intuitive and self-explanatory the site is).
- b) Navigation.
- c) User satisfaction.
- d) Web accessibility testing (If all the content and parts of the site are accessible).
- e) General appearance (Look and feel).

V. Compatibility Testing:

Test your website to verify that it's pages render adequately in different browsers (e.g. IE 5, IE 6, IE 7, Firefox 2, Opera, Safari etc) using different operating systems (Win XP, Vista, Linux, Mac etc) on different hardware platforms. Different versions, configurations, display resolutions, and Internet connect speeds all can impact the behavior of the web pages and can introduce embarrassing (and often costly) bugs. However, an important thing to remember while testing the web compatibility is – we should first identify the major customer base for the website and then decide the main browsers and OS to test for. Some typical compatibility tests include testing your application:

- a) Using various browsers.
 - 1. Internet Explorer 6
 - 2. Internet Explorer 7
 - 3. Internet Explorer 8
 - 3. Firefox 2.x
 - 4. Firefox 3.x
 - 5. Safari
 - 6. Opera
 - 7. Google Chrome
- b) Using various window sizes.
- c) Using various font sizes.

d) On various Operating Systems.

1. Windows XP
2. Windows Vista
3. Windows 7
4. Apple OSX



e) With different screen resolutions and color depths.



f) Test printing (printer friendly pages)



Notes: One issue was found with navigation centering on Firefox 2.x This issue has been resolved.

Testing completed by these reviewers:

Susan Park

Joe Cowdell

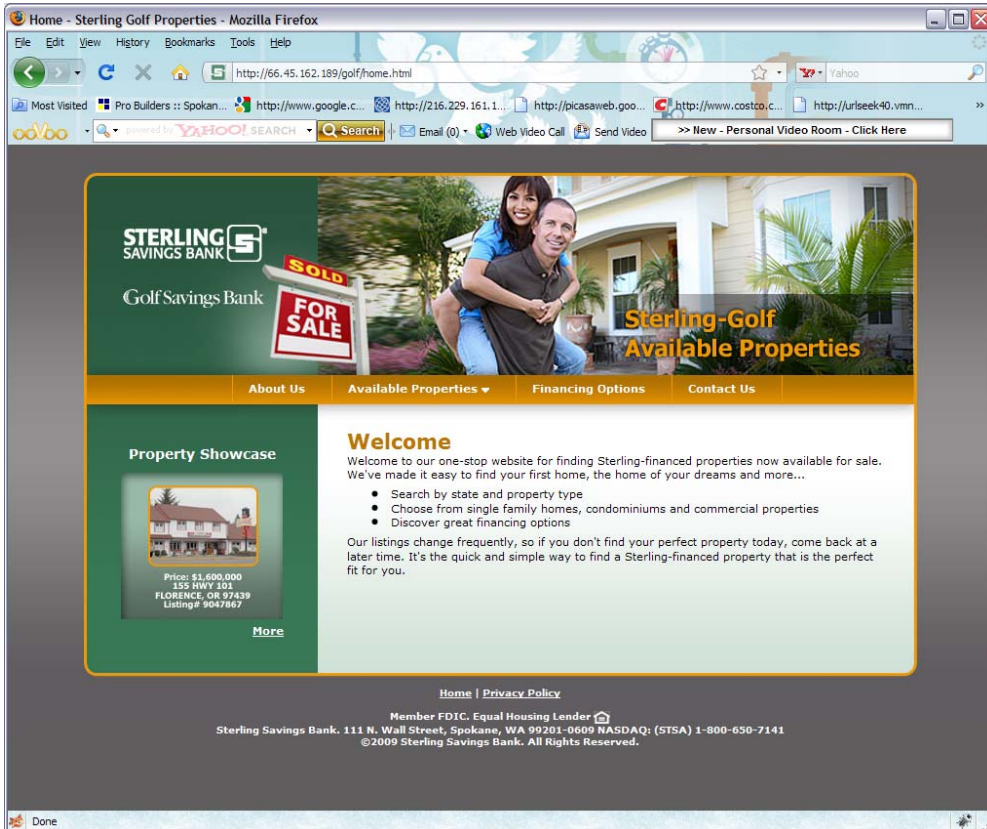
Caleb Reed

September 29 & 30, 2009

Date

Screen Shots:

Firefox 3.x



Internet Explorer 7.x

The screenshot shows the Internet Explorer 7.x browser window. The address bar contains the URL <http://66.45.162.189/golf/main.php>. The page title is "Home - Sterling Golf Properties". The website content includes a header with the Sterling Savings Bank logo and a "FOR SALE" sign. A navigation menu contains links for "About Us", "Available Properties", "Financing Options", and "Contact Us". The main content area features a "Property Showcase" with a small image of a house and a "Welcome" section with a list of search options. The footer contains contact information for Sterling Savings Bank and copyright notices.

Home - Sterling Golf Properties

<http://66.45.162.189/golf/main.php>

STERLING SAVINGS BANK
Golf Savings Bank

SOLD
FOR SALE

Sterling-Golf Available Properties

About Us Available Properties Financing Options Contact Us

Property Showcase

Price: \$1,600,000
155 HWY 101
FLORENCE, OR 97439
Listing# 9047867

More

Welcome

Welcome to our one-stop website for finding Sterling-financed properties now available for sale. We've made it easy to find your first home, the home of your dreams and more...

- Search by state and property type
- Choose from single family homes, condominiums and commercial properties
- Discover great financing options

Our listings change frequently, so if you don't find your perfect property today, come back at a later time. It's the quick and simple way to find a Sterling-financed property that is the perfect fit for you.

Home | Privacy Policy

Member FDIC. Equal Housing Lender
Sterling Savings Bank, 111 N. Wall Street, Spokane, WA 99201-0609 NASDAQ: (STSA) 1-800-650-7141
©2009 Sterling Savings Bank. All Rights Reserved.

Safari

The screenshot shows the Safari browser window. The address bar contains the URL <http://66.45.162.189/golf/main.php>. The page title is "Home - Sterling Golf Properties". The website content is identical to the Internet Explorer screenshot, including the Sterling Savings Bank logo, navigation menu, property showcase, and welcome message.

Home - Sterling Golf Properties

<http://66.45.162.189/golf/main.php>

STERLING SAVINGS BANK
Golf Savings Bank

SOLD
FOR SALE

Sterling-Golf Available Properties

About Us Available Properties Financing Options Contact Us

Property Showcase

Price: \$1,600,000
155 HWY 101
FLORENCE, OR 97439
Listing# 9047867

More

Welcome

Welcome to our one-stop website for finding Sterling-financed properties now available for sale. We've made it easy to find your first home, the home of your dreams and more...

- Search by state and property type
- Choose from single family homes, condominiums and commercial properties
- Discover great financing options

Our listings change frequently, so if you don't find your perfect property today, come back at a later time. It's the quick and simple way to find a Sterling-financed property that is the perfect fit for you.

Home | Privacy Policy

Member FDIC. Equal Housing Lender
Sterling Savings Bank, 111 N. Wall Street, Spokane, WA 99201-0609 NASDAQ: (STSA) 1-800-650-7141
©2009 Sterling Savings Bank. All Rights Reserved.

